

Account #	11763
Customer Name	CHASTAIN SR TRAJEN R
Mailing Address	8911 INGRAM LN
Amount Due	\$0.00
Due Date	04/01/2018
Service Period	1/1/2018 to 3/31/2018
ERU	3



Town of Avon
Storm Water Utility
PO Box 1083
Evansville IN 47706-1083



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Billing Statement

03/02/2018

Community Notice

SEE REVERSE SIDE FOR IMPORTANT NOTICES

See back of statement for additional information

Account Details				
Description	ERU	Rate	Amount	Balance
Residential Parcel on 1/1/2018	1	\$6.00	\$6.00	\$0.00
Residential Parcel on 2/1/2018	1	\$6.00	\$6.00	\$0.00
Residential Parcel on 3/1/2018	1	\$6.00	\$6.00	\$0.00

To pay your bill online, visit
www.ePayitOnline.com
and enter the following information
Code ID: AVON05
Access#: 000000-000

SCAN FOR
MOBILE
PAYMENT



Amount Due

\$0.00

To pay by check detach bottom portion and return with check in enclosed envelope



Town of Avon
Storm Water Utility
PO Box 1083
Evansville IN 47706-1083

* 11763 *

SAMPLE BILL; DO NOT REMIT PAYMENT

Account #	11763
Customer Name	CHASTAIN SR TRAJEN R
Mailing Address	8911 INGRAM LN
Amount Due	\$0.00
Due Date	04/01/2018

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CHASTAIN SR TRAJEN R
8911 INGRAM LN
Avon IN 46123

MAKE CHECK PAYABLE AND REMIT TO:

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Town of Avon Storm Water Utility
PO Box 1083
Evansville IN 47706-1083

WE ARE NOT RESPONSIBLE FOR MAIL DELIVERY

Failure to receive your bill does not relinquish responsibility for payment or penalties.

Please allow for 5-7 business days for payment to be received.

PAYMENTS:

All Payments will be mailed quarterly. Payment must be received within 30 days after the statement date. ALL PAYMENTS MUST BE ACCOMPANIED BY THE BILLING STUB OR ACCOUNT NUMBER, otherwise payment may be rejected or returned. Problems with delivery made by the United States Postal Service should be directed to the local Postmaster serving your area. Payments can be made by U.S. Mail, electronic banking, the pay online portal, or by phone. *If you would like your statement emailed, please fill in the change of address form with your name and email address.*

BILLING QUESTIONS:

Billing issues and/or questions should be directed to Customer Service:

Town of Avon Customer Service Center: (833) 286-9057

Hours: 8 a.m. – 4 p.m. EST

UTILITY AND RATE INFORMATION:

Avon’s stormwater utility manages the runoff from rainfall. In nature, water flows from fields to streams to rivers and so on, but commercial, residential and industrial development has changed some of these natural flows. The stormwater system helps to prevent flooding and limits pollutants flowing into streams and rivers. A property owner’s stormwater bill funds the cost of operations, maintenance, capital projects and planning for future system expansion.

In 2016, Avon conducted a feasibility study that recommended an equitable, research-based structure for potential stormwater customer rates. The town accomplished this by instituting rates based upon the amount of impervious surface area on each property. Impervious surface is a term used for how much property is covered by impenetrable materials (asphalt, concrete, roofs, etc.).

An average Avon home’s impervious surface area – 3,942 sq. ft. – established the base billing unit, called the Equivalent Residential Unit (ERU). Residential customers will be charged one ERU per month, while non-residential customers will be charged multiple ERUs per month based on the property’s total impervious area divided by 3,942 sq. ft.

USEFUL CONTACTS:

Open/Close an Account	(833) 286-9057
Report a Drainage Problem	(317) 272-0948
Report a Polluter	(317) 272-0948
Request a Large Print Utility Bill	(833) 286-9057

BILLING CHANGE of ADDRESS FORM

Name _____
Address _____
City State, Zip _____
Phone _____
Email Address _____

- Please send my bill electronically to my email address
- Send me ACH/Direct Pay Form